

## NANTAHALA HIDEAWAY CAMPGROUND & CABINS POLICIES

BY ENTERING THE NANTAHALA HIDEAWAY CAMPGROUND (THE "CAMPGROUND PROPERTY"), YOU AGREE TO THE FOLLOWING RULES AND CONDITIONS. ADDITIONAL RULES MAY BE POSTED AT THE CAMPGROUND PROPERTY FROM TIME TO TIME. IF YOU FAIL TO COMPLY WITH THESE RULES, YOU MAY BE REQUIRED TO LEAVE THE CAMPGROUND PROPERTY, AND YOU WILL BE RESPONSIBLE FOR ANY AND ALL COSTS RESULTING FROM YOUR FAILURE TO COMPLY, INCLUDING BUT NOT LIMITED TO THE COSTS OF CLEANUP, REPAIR OR REPLACEMENT OF DAMAGED FACILITIES, TOWING, REPLANTING, ATTORNEYS FEES AND COURT COSTS.

**Reservations are paid in full (100%) at time of reservation.**

**Check-in: We are now a Self Check-in/out campground. Arrival time starts at 3:00 pm. Refer to your emails for all the details including gate and cabin door combination codes.**

**Check-out is 11:00 am. No check out is needed at the office.**

**\*Quiet Hours** are enforced between 10 PM and 8 AM. \* All sources of noise, and radios must be turned off, conversations must be kept to a level that the neighboring site(s) can not hear the conversation, no partying, boisterous behavior or fighting will be tolerated. \*Lighting must be dimmed or directed away from other campsites. \* All people that are visiting campers and cabins on this property and do not have a reservation at this campground or in a cabin, **MUST** vacate this property no later than 9PM EST. \*If you violate the quiet hours-your stay will be terminated immediately and you will be required to leave the property. NO refunds if you violate quiet hours.

**\*Cancellation and No Show Policy: 1 - No refunds for reservations that include the 2 days prior/after a Holiday.**

**2. - Also, the Firefly reservation fee is non-refundable.**

**- Single reservation:**

Cancellations up to 10 days prior to arrival date – 100% refund less 4%+tax or \$10.00 + tax fee, whichever is greater.

Cancellations 4-9 days prior to arrival date – 50% refund

Cancellations less than 1-3 days prior to arrival date – No Refund

**-Group reservation consisting of 2 or more cabins, RV sites or tent sites or a combination of cabins/sites:**

Cancellations up to 30 days prior to arrival date – 50% refund

Cancellations 4-9 days prior to arrival date – 25% refund

Cancellations less than 1-3 days prior to arrival date – No Refund

**- No Show Policy** – if a guest fails to arrive on the documented date and does not contact the office by 5:00 pm, their site will be held only until checkout time (11:00 AM) the following day.

- **NO GENERATORS.** Generators are not permitted on this property.
- Do not carve, chop, cut, drive nails or screws into, or otherwise damage any live trees, picnic tables, buildings or vegetation and do not dig holes for any reason.
- NO dumping of gray (sink & bathing water) and black water (sewer) on property. Only guests with a paid full hookup site and are connected to the sewer are permitted to do so.
- Smoking and vaping and E-cigarettes are PROHIBITED in the cabins or the bathhouse. Please dispose of all cigarette butts in the proper waste receptacles (not toilets, firepits, or on the grounds).
- Pets are allowed (2 per cabin or site). Please keep leashed and clean up after them. No pet can be left unattended outdoors, tied out, in cars, in tents or in crates outdoors unattended.
- No hunting. No fishing on premises.
- **ABSOLUTELY NO FIREWORKS.**
- Alcohol is permitted for responsible adults 21 years of age or older. You may be asked to provide owners/workers of the business an ID to prove your age.
- Trash must be secured in a bag and be taken to the designated area (**trash cans only**) by the office daily. At camp trash/food need to be stored in containers so that wildlife cannot get into it. **THE MINIMUM FEE FOR CLEANUP OF A CAMPSITE IS \$75**
- **Fires** - You may build a fire with wood only and within the designated metal fire rings or rock rings that are provided and must always fit completely inside of the fire ring and be under control. You may also use a portable charcoal or gas grill or a gas camp stove within campsites and designated picnic areas.
- **DO NOT dump charcoal on campground grounds, in fire pits or in the forest. Water features on premises: (1)**
- **\*Pond:** Guests are prohibited from entering the pond and the edges leading into it.
- **\*Guests may enter creeks** at their own risk. Be aware of poison ivy and poisonous snakes. Children can only enter with supervision of an adult. **\*Absolutely no moving or removal of any rocks in the creek, its banks or on the premises for any reason!**

**Parking / Motorized vehicles: cars, trucks, motorcycles, ATV, Golf carts, side-by-side vehicles.** \*Guests are PROHIBITED from using any motorized vehicle on any hiking trail, maintenance road or grassy area. \*Motorized vehicles can only be on campground designated roads. \*Obey speed limit within the property. \*Do not damage the land or vegetation or disturb wildlife with any motorized vehicle. (5) DO NOT block, restrict traffic on roads/gates. (6) Parking is allowed only in designated parking spaces. **\*NOTE POLICIES MAY CHANGE AND BE UPDATED AT ANY TIME.**