

NANTAHALA HIDEAWAY CAMPGROUND & CABINS POLICIES

**** Check-in** is 3:00 pm – 5:00 pm at the office. ****Check-out** is 11:00 am. ****No same day reservations after 5PM**

*****If a later check-in is required,** please contact the office no later than 4:00 PM EST to make the needed arrangements. Anyone using a campsite for any type of camping including RV's should be on their site and have their camp set up completed no later than 10PM EST.

All tent, RV sites and cabin's grounds must be left free of trash (in the fire pit or on the grounds) and in good condition or the camper may be charged a grounds maintenance fee of \$50.00.

Cancellation and No Show Policy:

Single reservation: Cancellations up to 10 days prior to arrival date – 100% refund less 4% or \$10.00 fee, whichever is greater.

Cancellations 4-9 days prior to arrival date – 50% refund

Cancellations less than 1-3 days prior to arrival date – No Refund

Group reservation consisting of 2 or more cabins or RV sites or 4 or more tent sites:

Cancellations up to 30 days prior to arrival date – 50% refund

Cancellations 4-9 days prior to arrival date – 25% refund

Cancellations less than 1-3 days prior to arrival date – No Refund

- No Show Policy – if a guest fails to arrive on the documented date and does not contact the office by 5:00 pm, their site will be held only until checkout time (11:00 AM) the following day.

****** “Quiet time” is enforced between 10 PM and 8 AM. - All sources of noise, and radios must be turned off, conversations must be quieted, no partying, boisterous behavior or fighting will be tolerated. *Lighting must be dimmed or directed away from other campsites. **** All people that are visiting campers and cabins on this property and do not have a reservation at this campground or in a cabin, MUST vacate this property no later than 9PM EST.**

*NO GENERATORS. Generators are not permitted on this property.

- Do not carve, chop, cut, drive nails or screws into, or otherwise damage any live trees, picnic tables, or vegetation..
- Do not dig holes for any reason.
- NO dumping of gray (sink & bathing water) and black water (sewer) on property. Only guests with a paid full hookup site and are connected to the sewer are permitted to do so.
- Smoking and vaping and E-cigarettes are PROHIBITED in the cabins or the bathhouse. Please dispose of all cigarette butts in the proper waste receptacles (not toilets, firepits, or on the grounds).
- Pets are allowed (2 per cabin or site). Please keep leashed and clean up after them. No pet can be left unattended outdoors, tied out, in cars, in tents or in crates outdoors unattended.
- No hunting. No fishing on premises.
- **ABSOLUTELY NO FIREWORKS.**
- Alcohol is permitted for responsible adults 21 years of age or older. You may be asked to provide owners/workers of the business an ID to prove your age.
- Trash must be secured in a bag and be taken to the designated area (trailer) by the office daily. At camp trash/food need to be stored in containers so that wildlife cannot get into it.
- **Fires** - You may build a fire with wood only and within the designated metal fire rings or rock rings that are provided and must always fit completely inside of the fire ring and be under control. **(1) Do not** leave a fire or grill unattended. **(2) Extinguish** all fires and grills when done. **(3) You** may also use a portable charcoal or gas grill or a gas camp stove within campsites and designated picnic areas. No other locations or fuels are allowed **(3) NO dumping of charcoal on campground grounds/forest. Dispose of cooled charcoal properly.**
- **Water features on premises: (1) Pond:** Guests are prohibited from entering the pond and the edges leading into it. **(2) Guests** may enter creeks at their own risk. Children can only enter with supervision of an adult. **Absolutely no moving or removal of any rocks in the creek, its banks or on the premises for any reason!**
- **Parking / Motorized vehicles: Motorized vehicles mean - cars, trucks, motorcycles, ATV, Golf carts, side-by-sides vehicles, e-bikes.**
 - (1) Guests** are PROHIBITED from using any motorized vehicle on any hiking trail, maintenance road or grassy areas. **(2) motorized vehicles** can only be on campground designated roads. **(3) The speed limit** within the property is 8 MPH and obey traffic signs. **(4) Do not** damage the land or vegetation or disturb wildlife with any motorized vehicle. **(5) DO NOT** block, restrict traffic on roads/gates.
 - **(6) Parking** is allowed only in designated parking spaces.

***NOTE POLICIES MAY CHANGE AND BE UPDATED AT ANY TIME.**